

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 31st day of December 2019

C. G. No: 29/2019-20/Nellore Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Sri. A. Ramdas

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Finance)

Independent Member

Between

C. Mallikarjun Reddy & Gopal Reddy,

C/o. M/s. S.V. Hatchery,

Gundlapalem,

Kodavalur(M),

Nellore -Dist

Complainant

AND

1. Junior Accounts Officer/ERO/N.R. Palem

2. Assistant Executive Engineer/O/N.R. palem

3. Deputy Executive Engineer/O/N.R. palem

4. Executive Engineer/O/Kavali

Respondents

ORDER

1. Complainant presented a complaint before the Forum regarding issuing of subsidy to his prawn hatchery unit by the respondents.
2. Respondent No.1 submitted his written statement before the Forum wherein he stated that complainant has not submitted revised test reports as fisheries department certificate to the Respondent No.1 office. Respondents No. 2, 3 and 4 did not submit written submissions to this Forum.
3. In view of non filing of written submissions by Respondents No. 2 & 3, Personal hearing through video conferencing was conducted on 18.12.2019 for which Respondents were

DESPATCHED

DATE

2/1/20

only present and submitted that subsidy was given to the complainant service and his grievance was resolved.

4. Complainant when contacted over phone by the Forum stated that his grievance was resolved.
5. Since the grievance of the complainant was resolved by the respondents, accordingly the case is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

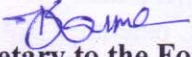
This order is passed on this, the day of 31st December 2019.

Sd/-
Member (Finance)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.